

Privacy statement

VFR Pilots is a product of De Raaf Media.

De Raaf Media, located on Stephensonstraat 13 7903 AS Hoogeveen, is responsible for the processing of personal data as stated in this privacy statement.

Contact Data:

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Mark de Raaf is the Data Protection Officer of De Raaf Media. He can be reached via online@deraaf.com

Personal data that we process

De Raaf Media processes your personal data because you are using one of our products / services and / or you provided us with this data. Below you will find the type of data we process.

- Firstname, Lastname, Address
- Telefoonnummer
- E-mailadres
- IP-adress
- Other personal data you provided us by making a profile on our website. Or data you provide by phone or in writing. Data about your activity on our website.

Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors under the age of 16. Unless they have permission from parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without that permission, please contact us at online@deraaf.com and we will remove this information.

For what purpose and on what basis we process personal data

De Raaf Media processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- Being able to call or e-mail you if this is necessary to be able to perform our services
- Inform you about changes to our services and products
- Offer you the option to create an account
- To deliver goods and services to you
- De Raaf Media also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Automated decision making

De Raaf Media does not take decisions on the basis of automated processing about matters that can have (significant) consequences for people. These are decisions that are made by computer programs or systems, without a human being (such as an employee of De Raaf Media) among them.

How long we keep personal data

De Raaf Media does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data are collected.

Sharing of personal data with third parties

De Raaf Media shares your personal data with various third parties if this is necessary for the execution of the agreement and to comply with a possible legal obligation. We enter into a data processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. De Raaf Media remains responsible for these processes. De Raaf Media also provides your personal data to other third parties.

Cookies, or similar techniques, that we use

De Raaf Media uses only technical and functional cookies. And analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferred settings. We can also use this to optimize our website. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that was previously saved via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for data processing or to object to the processing of your personal data by De Raaf Media and you have the right to data transferability. This means that you can submit a request to us to send the personal data that we hold about you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to online@deraaf.com. To ensure that the request for inspection has been made by you, we request that you send a copy of your proof of identity with the request. Make in this copy your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen service number (BSN) black. This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks. De Raaf Media would also like to point out that you have the option to file a complaint with the national data protection authority, the Dutch Data Protection Authority. This can be done via the following link: [https://autoriteit-individuele-gegevens.nl/nl/contact-with-de-autoriteit-individuele-gegevens.nl/contact-with-de-autoriteit-individuele-gegevens.nl](https://autoriteit-individuele-gegevens.nl/nl/contact-with-de-autoriteit-individuele-gegevens.nl/contact-with-de-autoriteit-individuele-gegevens.nl/contact-with-de-autoriteit-individuele-gegevens.nl)

How we protect personal data

De Raaf Media takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you feel that your data is not properly protected or there are indications of abuse, please contact our customer service or via online@deraaf.com.